

RECEIVED
SEP 19 2007

Raedean's Restaurant

4969 Overland Rd.
Boise, Idaho 83705

Telephone:
(208) 336-2201

September 18, 2007

To Whom It May Concern:

I would like to recommend RVP to anyone wanting to find a company that services POS machines. We have been working with RVP for several years. We purchased a new Micros System from them about 3 years ago after having our first Micros system from them for more than 10 years. The implementation of our new system went extremely smooth, thanks to the knowledgeable staff that trained our servers and hostesses. Having a company like RVP being so close and reachable is priceless.

As Murphy's Law would have it, if something is to go wrong, it will go wrong on a busy weekend day or after hours. However, RVP has an outstanding on-call staff that can usually talk you through most problems over the phone. They also work to train myself and other supervisors how to trouble shoot problems before having to call RVP for a service call. If a service call is needed, they are prompt and willing to come at a time that is convenient for your system to be down.

RVP is a company we are happy to recommend.

Sincerely,



Nancy Spanberger
Owner, Raedean's Restaurant