

RVP Systems
6001 Overland Road
Boise, ID 83709

Dear Jason,

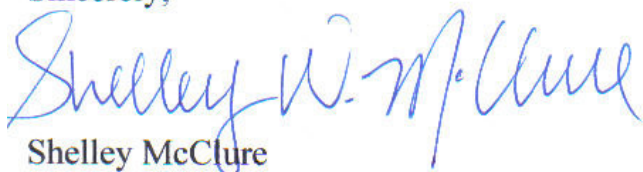
I wanted to take a moment to express our gratitude for your service in delivering a great product to our new store.

We opened our first store in November 2006, and could not have done it without RVP's help. From our initial consultation, RVP was wonderful in finding out the needs of our business and in giving viable suggestions to us. Our POS has been one of the biggest purchases we have made, and I can confidently say it is also the purchase we made with the least amount of remorse.

Various circumstances out of our control prohibited us from getting in our store on schedule. We found ourselves in a big crunch, and RVP was there to assist us in this crisis. Your employees went above and beyond the call of duty in helping us get our system up and running in time. It is hard to find this kind of commitment to customer service.

I have dealt with quite a spectrum of your employees including: sales, tech support, receptionists and managers – and I can honestly say that they all have been extremely knowledgeable, patient, helpful and always willing to go the extra mile for us. We appreciate your hard work and a great product as well. We look forward to doing more business with you in the future.

Sincerely,



Shelley McClure
Co-Owner
Newbury Street