

Alert Category	Alert Name	Alert Text Example
Customer Service	Pending Orders Alert	There are 7 orders pending for more than 1 day at the MAIN STREET store
	Large Sale	Employee SMITH rang up a sale totalling \$762.98 at 6:15 PM on ticket # 100265 at the MAIN STREET store
	Nobody Signed in at Open	The EAST STREET store is scheduled to be opened, but no one is logged in
Fraud Prevention	Excessive Price Overrides Applied	There have been 2 price overrides performed by employee JONES at the MAIN STREET store in the last 60 minutes
	Large Price Override Applied	Employee JONES applied a 25% price override for the CALLAWAY BIG BERTHA DRIVER item at 6:44 PM on ticket # 100266 at the MAIN STREET store
	Price Override Summary	There have been 2 price overrides performed by Employee JONES at the MAIN STREET store today
	Excessive Return Transactions	There have been 2 returns performed by Employee JONES at the MAIN STREET store in the last 60 minutes
	Return Transaction Summary	There have been 2 returns performed by Employee JONES at the MAIN STREET store today
	Refund After Close	Employee SMITH rang up a \$435.99 refund at 8:51 PM on ticket # 100226 after the MAIN STREET store closed
	Refund Before Open	Employee JONES rang up a \$296.78 refund at 9:33 AM on ticket # 100337 before the MAIN STREET store opened
	Sale After Close	Employee SMITH rang up a \$335.43 sale at 8:12 PM on ticket # 100332 after the MAIN STREET store closed
	Sale Before Open	Employee JONES rang up a \$102.98 sale at 9:27 AM on ticket # 100288 before the MAIN STREET store opened
	Sign in Before Open	Employee JONES signed in at 9:22 AM before the MAIN STREET store opened
	Sign in After Close	Employee SMITH signed in at 8:07 PM after the MAIN STREET store closed
	Ticket Entry Sign in Before Open	Employee JONES signed in to ticket entry at 9:44 AM before the MAIN STREET store opened
	Ticket Entry Sign in After Close	Employee SMITH signed in to ticket entry at 8:17 PM after the MAIN STREET store closed
	Excessive Voided Tickets *	There have been 6 tickets voided by JONES at the MAIN STREET store in the last 60 minutes
	Excessive No Sale Transactions*	There have been 10 no-sales performed by SMITH at the MAIN STREET store in the last 60 minutes
	Excessive Discounts Applied*	Employee JONES has applied 2 discounts at the MAIN STREET store in the last 60 minutes
	Large Discount Applied*	Employee SMITH applied a 25% discount for the ADAMS SC DRIVER item on ticket # 100444 at the MAIN STREET store
	Discount Summary *	There have been 5 discounts applied by Employee JONES at the MAIN STREET store today
Excessive Quotes	There have been 2 quotes by Employee SMITH at the MAIN STREET store in the last 60 minutes	
Quote Summary	There have been 4 quotes given by Employee SMITH at the MAIN STREET store today	
Operations	Cash in Drawer	There is \$701.28 in drawer 1 at the MAIN STREET store
	Drawer Over/Short amount	The cash in drawer 1 at the MAIN STREET store is short by \$68.29
	Drawer Over/Short percentage	The cash in drawer 1 at the MAIN STREET store is short by 9%
	Failed Credit Settlement	Credit batch failed to settle on 03/17/11 at 10:21:33 PM for the MAIN STREET store
	Flash Report	"Sales: \$770.79 Profit: \$252.64 Avg tkt: \$27.47 Refunds: \$28.99 Margin: 34.06% # Tkts: 27"
	No Sales Activity	There have been 10 no-sales performed by SMITH at the MAIN STREET store in the last 60 minutes
	High Sales Volume	There have been 8 sales at the MAIN STREET store in the last 15 minutes
	Unposted Tickets	There are 11 unposted tickets at the MAIN STREET store.
	Low Inventory	Item CALLAWAY BIG BERTHA DRIVER is low at the MAIN STREET location. 2 Remain

* Available with CounterPoint 8.3.9 and above

